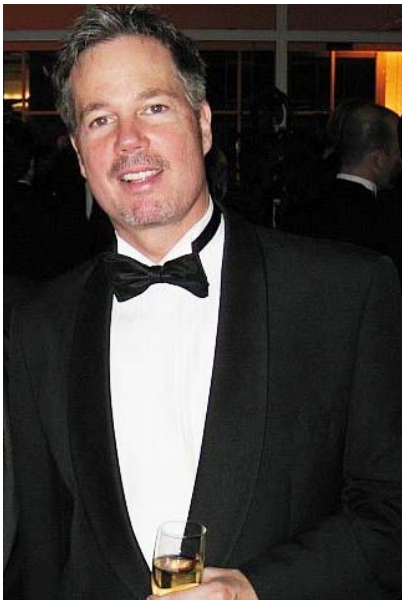


The following is an excerpt of a dispatch from Frederick Bigler's general manager, Daniel R. Flannery Vice President/Area General Manager, The Ritz-Carlton New York, Central Park:

Each year, the publishers of the Daily Telegraph (London's largest newspaper) do a Reader's Poll in their luxury travel magazine, ULTRATRAVEL, to recognize the top airlines, hotels, cruises and destinations in all regions of the world. The awards luncheon in London was attended by award recipients from around the world and travel industry professionals and media from all over Europe. The presenters were celebrities from the UK including athletes, models, actors, and TV and radio personalities.



The Mastercard (sponsor) Priceless Service Award for 2008 for the World and the winner was our very own Frederick Bigler!

The last award, and the ONLY one given to an individual, was The Mastercard (sponsor) Priceless Service Award for 2008 for the World and the winner was our very own Frederick Bigler! This is special world-wide recognition for Frederick and is great for New York City and Les Clefs d'Or USA, at a time when European travel to the US is inexpensive and important for us. Frederick's GM reported that he received the most enthusiastic applause.

After the luncheon, they released the awards edition of the magazine. Frederick's award is the first profiled, and leads with a large photo of Frederick in his lobby, complete with super-imposed halo to recognize his "Saintly" service! The magazine and article will be published this weekend in The Daily Telegraph.

Please join me in congratulating Saint Frederick on this worldwide recognition!!!!!!

The full article can be viewed at

http://ultratransport.telegraph.co.uk/site/pages/overnight/star_concierges_1_page1.php