



The Washington Area Concierge Association and Les Clefs d'Or, USA present an Educational Seminar, **“The Art of the Concierge”**

Date: **Monday, July 17, 2006**

Time: 9AM – 1PM

Place – Mayflower Renaissance Hotel
1127 Connecticut Avenue, NW

Facilitators: Ginny Thomason, Shujaat Khan
& Marjorie Silverman

Workbook and DVD created by Stiel Media (Holly Stiel)

Major Topics:

The Power of Yes and Make it Happen Thinking

The Psychic Salary

The Me Sign and the Wings of No

The Art of the Apology

Keep Your Spirit Alive

Registration is limited to **first 25 attendees. No cost To WACA concierges**

Please RSVP to Azi Miri at The Mayflower Hotel: 202-776-9135 by July 10th.